ROYAL AUDIT AUTHORITY IP PHONES



The Avaya IP Phone provides a modern, connected, personalized experience for RAA officials and addresses the need for secure, reliable voice communications for users within the RAA.

It is well suited for users that need only the most commonly used voice features. It provides a new level of simplicity in using features such as Hold, Transfer, Conference and Forward.

BENEFITS

- **User Friendly:** Simplifies call control such as call transfer, forwarding, hold and conference by displaying softkeys on the screen:
- Mobility and portability: When an
 official transfers division, they can
 simply take their phone with them
 to their new division without the
 need to change extension number
 or additional cabling;
- Call Quality: Provides high quality audio:

- Cost Effective: Calls to our regional offices are free. No recurring expenses as the IP PBX hardware is maintained in BT:
- Scalable: Can easily add a new phone without the need of additional cabling by plugging it to the nearest internet connection port; and
- Flexibility: Can connect additional computer or devices through the IP Phone ports.

USING THE RAA IP PHONES

MAKE CALL TAKE CALL HOLD CALL TRANSFER CALL CONFERENCE CAL · Lift the handset, or · If you are not on · If you are in another · After answering the · After making a call press Speaker another call, press call, press Answer to call, if you need to or taking a call Answer take the call or transfer the call · Dial the extension · Press Conference Number · Press Hold to put the · Press transfer and first call on hold to dial the extension · Press Call · Dial the extension answer the new call number